# MANAGEMENT HEALTH CARE (MGHC)

## MGHC 6000 - Quality Management and Leadership in Healthcare (3 Credits)

This course examines the concepts of continuous improvement and quality management, viewing quality as a systematic process that improves customer satisfaction. Methodologies that will aid managers in assuring that the organization's quality system is effective in meeting the organization's continuous improvement goals. Emphasis will be placed on the need for incremental measures of quality care and continuous improvement strategies. Additionally, formal quality assessment procedures, regulatory agencies, and schools of thoughts on quality management will be reviewed. Offered: Fall.

#### Restrictions:

Enrollment limited to students with a semester level of Graduate.

Lecture hours: 3

#### MGHC 6108 - Advanced Health Policy and Legal Issues (3 Credits)

This course concentrates on health policy issues in the planning, delivery, and organization of health services. Examination of policy issues focuses on the relative roles of the public and private sectors and the control procedures used to implement these policies. Legal, ethical issues and problems will be addressed. Their resolutions are presented within a decision-making framework. Theories and principles of ethical decision-making will provide a framework for the analysis and resolution of ethical dilemmas. A historical and current examination of the law as related to health care decision making process will be included. Offered: Spring.

#### Restrictions:

Enrollment limited to students with a semester level of Graduate.

Lecture hours: 3 Other hours: 3

#### MGHC 6240 - Research in Healthcare and Evaluation (3 Credits)

This course is designed to provide students with the technical skills in health services research, including program evaluation. Emphasis will be on survey research methods and analytical epidemiology. Collection and analysis of health services data will be followed by an evaluative process for healthcare decision making. Offered: Summer.

### Restrictions:

Enrollment limited to students with a semester level of Graduate.

Lecture hours: 3 Other hours: 3

#### MGHC 6300 - Health Information Systems (3 Credits)

This course focuses on the critical role of e-health and information systems in the planning, operation, and management of health care organizations. Topics addressed include the design, analysis, selection, implementation, operation, and evaluation of health information systems in a variety of settings such as health centers, hospitals, and medical practices. Offered: Summer.

Lecture hours: 3 Other hours: 3